



Dear Valued Member:

Welcome and thank you for choosing Anthem Blue Cross! We realize you are joining Anthem mid calendar year and we would like to help you roll over amounts you have previously met towards your deductible and out of pocket maximum with your previous insurance company.

In order to process your deductible and out of pocket maximum credit from your prior insurance company, please follow the below steps:

1. Obtain the Explanation of Benefits (EOB) from your last medical service with your prior insurance company before moving over to Anthem Blue Cross. This may come via hard copy in the mail to your home or you can go online to print it out.
2. On the EOB, circle the deductible and out of pocket amount reached year to date.
3. Once you have received your new Anthem ID card in the mail, find the Identification Number on the card. It will be right under your name and is 12 alpha numeric digits long. Write this number prominently on the EOB and also in the grid below.
4. Complete the information in the below grid and mail it along with your EOB to:

**Anthem Blue Cross & Blue Shield**  
**Attention: Accumulator Team**  
**P.O. Box 5747**  
**Denver, CO 80217-5747**

5. Please allow 15 business days from receipt of this completed form and your last EOB from your prior carrier to process the deductible and out of pocket credit. To verify when the credit was processed, register and login in at [www.anthem.com/ca](http://www.anthem.com/ca).

**Complete this section. Use a separate one for each family member**

<b>Member Identification number</b>	
<b>Member Name</b>	
<b>Group Number (See middle left section of Anthem ID Card)</b>	
<b>Prior Carrier Name and Group Name</b>	
<b>Termination Date from the Prior Carrier</b>	
<b>Year to Date <u>In Network</u> Deductible Reached (Must match attached EOB)</b>	\$
<b>Year to Date <u>Out of Network</u> Deductible Reached (Must match attached EOB)</b>	\$
<b>Year to Date <u>In Network</u> Out of Pocket Max Reached (Must match attached EOB)</b>	\$
<b>Year to Date <u>Out of Network</u> Out of Pocket Max Reached (Must match attached EOB)</b>	\$
<b>Mail both this page and your EOB to the above address</b>	